

DR. PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY



RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENAMCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS

T10/2025

TENDER DOCUMENT

DR. PIXLEY KA ISAKA
SEME LOCAL MUNICIPALITY
Private Bag X9011
VOLKSRUST, 2470

Tel: +27 (0) 17 734 6100

Fax: +27 (0) 86 630 2209

NAME OF TENDERER:

TOTAL BID PRICE (EXCL. VAT):

TOTAL BID PRICE (INCL. VAT):

VAT AMOUNT:

CENTRAL SUPPLIER DATABASE NO:

TAX COMPLIANT STATUS PIN:

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TENDER

This part of the Bid Specification Document consists of the following two sections:

- **Part T1: Tendering Procedures**

This section details the:

- tender notice and invitation to tender; and
- tender data pertaining to the rules of the tender and the evaluation method

- **Part T2: Returnable Documents**

This section details the:

- list of returnable documents for evaluation and contract purposes ; and
- returnable document requirements listed in Forms A to L

GENERAL CONDITIONS OF CONTRACT

The General Conditions of Contract are not included in this document and may be downloaded from the following website – <http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/>

***Part A: Tendering Procedures**

A1. Tender Notice and Invitation to Tender

Tenders are hereby invited from experienced vendors for the APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY AND INSTALLATION OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS WITHIN DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY.

Tender documents will be sent via email

Duly completed tenders enclosed in a sealed envelope marked “**TENDER NO: T10/2025 RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY AND INSTALLATION OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS; CLOSING DATE: 21 August 2025 at 12h00**” with the name of the Tenderer, shall be deposited in the tender box provided at the DR. PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY in before **12h00** on the closing date. The tenders will be opened in public.

Technical queries may be directed to **Mr. Sphamandla Masango** on **017 734 6100** or email:

sphamasango@pixleykaseme.gov.za

Tender documents enquiries may be directed to **Ms. Melody Ralinotsi** on **017 734 6100** or email

melodyr@pixleykaseme.gov.za.

No compulsory clarification will be held for this tender. All tenders will be subjected to functionality evaluation. The 80/20 point system shall apply whereby a contract will be allocated to a tenderer in accordance with the Preferential Procurement Policy Framework Act, Act No 5 of 2000; Section 2(1)(d)(i), Preferential Procurement Regulation 2022. and as in line with Dr Pixley Ka Isaka Seme Local Municipality SCM policy. 80 points will be allocated in respect of price and 20 points of DPKISLM specific goals. All bidders must be registered on the Central Supplier Database (CSD).

Tenderers must have the necessary skills, experience and capacity to perform the required work.

The closing date and time for the tender is **21 August 2025 at 12h00**. Telegraphic, telephonic, telex, facsimile, e-mail and late tenders will not be accepted.

Tenders are valid for a period of 90 days after the closing date

Dr Pixley Ka Isaka Seme Local Municipality is not obliged to appoint the bidder with the lowest price but will consider the bidder scoring the highest number of points in line with the set criteria.

Dr Pixley Ka Isaka Seme Local Municipality reserves the right not to make any appointment for this tender.

Mr. MA NGCOBO

MUNICIPAL MANAGER

**RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025**

[MBD1] PART A

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY)					
BID NUMBER:	T10/2025	CLOSING DATE:	21 August 2025	CLOSING TIME:	12H00
DESCRIPTION	RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY AND INSTALLATION OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
CNR ADELEIDE & DR. PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY					
Private Bag 9011 Volksrust, 2470					
Tender Box Situated at Main Entrance- Reception of DR. PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	☐ Yes ☐ No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT ☐ Yes ☐ No		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					

**RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
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ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICE S /WORKS OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THIS E GOODS /SERVICES /WORKS OFFERED ?	☐ Yes ☐ No [IF YES, ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE	R
SIGNATURE OF BIDDER		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED:			
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:		TECHNICAL INFORMATION MAY BE DIRECTED TO:	
DEPARTMENT	Finance- SCM Unit	CONTACT PERSON	Mr S. Masango
CONTACT PERSON	Ms. Melody Ralinotsi	TELEPHONE NUMBER	017 734 6100
TELEPHONE NUMBER	017 734 6100	FACSIMILE NUMBER	N/A
FACSIMILE NUMBER	N/A	E-MAIL ADDRESS	sphamasango@pixleykaseme.gov.za
E-MAIL ADDRESS	melodyr@pixleykaseme.gov.za		

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:	
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR ONLINE
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, ACT No 5 of 2000; Section 2(1)(d)(i) AND THE PREFERENTIAL PROCUREMENT REGULATIONS 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
2. TAX COMPLIANCE REQUIREMENTS	
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
2.4	FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
2.5	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.6	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.7	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS	
3.1.	IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? ☐ YES ☐ NO
3.2.	DOES THE ENTITY HAVE A BRANCH IN THE RSA? ☐ YES ☐ NO
3.3.	DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? ☐ YES ☐ NO
3.4.	DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? ☐ YES ☐ NO
3.5.	IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? ☐ YES ☐ NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.	

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

A.2 Tender Data

GENERAL CONDITIONS OF THE BID DOCUMENT

2.1 Definitions

In these Conditions of Bid, words and expressions shall have the meanings assigned to them in the various parts of the Bid Documents and in addition, the following words and expressions shall have the meanings assigned to them hereunder:

Words and Expressions	Meaning
"Addendum" and "Addendum to Bid"	any document so entitled and pertaining to the Bid, as may be issued by the Council to prospective Bidders at any time prior to the Closing of Bids
"Authorized"	by or with the prior written instruction, consent or approval of the Council and "unauthorized" means the converse.
"Closing of Bids"	the time and date before which Bids must be received by the Council and after which no further Bids will be accepted by the Council.
"Conforming Bid"	a bid which is strictly in accordance with the Bid Documents in all respects, without variation, addition, omission or qualification whatever.
"Bidder"	any person, firm, or juristic party which submits a Bid to the Council in response to the Invitation issued or published by the Council inviting the submission of Bids.
"Bid Period"	the period between the issue by the Council, of an invitation to submit Bids for the project or the issue of the Bid Documents, whichever is the earlier, and the Closing of Bids.
brand names, trademarks, names, patent or producer,	Any reference in circumstances to brand names, trademarks, names, patent or producer, implies to be followed by the word "or similar" or "or equivalent".

2.2 INTERPRETATION

2.2.1 APPLICATION

These Conditions of Bid govern the submission and adjudication of Bid document and the acceptance by the Council of any quotation. They shall not form part of nor be interpreted or construed as forming part of any subsequent Contract as may result from the acceptance by the Council of any Bid received, nor shall these Conditions of Bid have any force or significance in any such subsequent Contract.

2.2.2 LANGUAGE

These Conditions of Bid shall be interpreted in the English language.

2.2.3 GOVERNING LAW

All Bids, as well as the adjudication thereof and the acceptance of any bid shall be subject to the law of the Republic of South Africa.

2.2.4 SINGULAR, PLURAL AND GENDER

In these Conditions of Bid, words importing the singular include the plural and words imparting the masculine include the feminine and neuter and vice versa where the context requires.

2.2.5 HEADINGS AND SUB-TITLES

The clause headings and sub-titles in these Conditions of Bid shall not be deemed to be part thereof nor be taken into consideration in the interpretation or construction thereof or of the Conditions of Bid.

2.2.6 SCHEDULE AND FORMS TO BE COMPLETED BY THE BIDDER

2.2.6.1 Bidders must complete the Bid Documents where entries by the Bidder are required, in indelible black ink, and notice must be taken that tip-ex or any other corrective measures may not be used in the document.

2.2.6.2 All alterations must be initialed by the authorized submitter.

2.3 AMENDMENTS TO THE BID DOCUMENTS

2.3.1 AMENDMENTS BY THE BIDDER

2.3.1.1 Bidders shall not make any unauthorized amendment or addition to any part of the text or content of the Bid Documents. If any such unauthorized amendments, alterations or additions are made by the Bidder, these will be deemed to be of no force or significance in the Bid and will be ignored in the evaluation and adjudication of the Bid.

2.3.1.2 Any point of difficulty in the interpretation of the Bid Documents must be clarified with the Council as early as possible during the Bid Period. If a query by any Bidder is found to be of significance, the Council will inform all Bidders accordingly as soon as possible.

2.3.2 AMENDMENTS BY THE EMPLOYER

2.3.2.1 The Council shall be entitled, at any time prior to the Closing of Bids, to make any variation, amendment or addition to, or omission from the Bid Documents, including to the time and date set for the Closing of Bids, by the issuing of an Addendum (or Addenda).

2.3.2.2 Any Addendum so issued shall be deemed to form part of the Bid Documents and shall be communicated in writing to all parties who have acquired the Bid Documents from the Council. Prospective Bidders shall comply in all respects with the content of any such Addendum and failure to do so will render any Bid subsequently submitted, as invalid.

2.3.2.3 No variation by the Council of the Bid Documents will be of any force or effect unless set out in an Addendum as described above, despite the fact that a variation of or amendment to the Bid Documents may have been implied in or may reasonably be inferred from any other document issued or statement made by the Council.

2.4 SIGNING OF BID

The Bid must be signed in the presence of the subscribing witnesses, by the person named in the form entitled "Authority of Signatory" in the section "Forms to be Completed by the Bidder" of the Bid Documents, as duly authorized by the Bidder to do so.

2.5 CONFIDENTIAL NATURE OF DOCUMENTS

The content of the Bid Documents is private and confidential and Copyright in every aspect thereof remains vested in the Council. Recipients of the Bid Documents shall not be entitled to utilize the Bid Documents or any part of the content thereof for any purpose whatsoever, other than for the preparation and submission of their Bid and shall, whether a Bid is submitted or otherwise, treat the details of the documents as private and confidential.

2.6 COSTS INCURRED BY BIDDERS

The Council will neither be responsible for nor pay for any costs whatever, incurred by any Bidder or any recipient of the Bid Documents in preparing a Bid, nor in providing any such further information pertaining to the Bid as may be required by the Council or in terms of these Conditions of Bid.

2.7 ACCEPTANCE OF BID

The Council is not bound to accept any Bid or the lowest bid sum offered, and reserves the right to award in part or in whole.

2.8 PERIOD OF VALIDITY OF BIDS

2.8.1 Bid documents shall remain valid and open for acceptance by the Council for a period of three (3) months after Closing of Bids.

2.8.2 Prices must be firm during this period and not linked to any exchange rate whatsoever.

2.9 REPUDIATION OF BID OR INVALIDATION OF CONTRACT

2.9.1 If the Council is satisfied that the Bidder or any person, whether an employee, partner, director, member or shareholder of the Bidder, or a person acting on behalf of or with the knowledge of the Bidder:

2.9.1.1 Has offered, promised or given a bribe or other gift or remuneration or reward to any person in connection with obtaining a contract; or has acted in a fraudulent or corrupt manner in obtaining a contract; or

2.9.1.2 Has approached an officer or employee of the Council in order to influence the award of a contract in the Bidder's favor; or

2.9.1.3 Has entered into an agreement or has made an arrangement, whether legally binding or not, with another person, firm or company to:

2.9.1.3.2 Refrain from bidding for this Contract; or

2.9.1.3.3 as to the amount of the Bid to be submitted by either party.

2.9.1.3.4 Except only where such other person or firm is named in the Bid as a prospective member of an intended Joint Venture to be formed if the Bid is accepted by the Council; or

2.9.1.4 Has disclosed to another person, firm or company other than the Council, the exact or approximate amount of its proposed Bid, except only when:

2.9.1.4.1 the disclosure, in confidence, had been necessary in order to obtain insurance premium quotations required for the preparation of the Bid; or

2.9.1.4.2 such other person, firm or company is named in the Bid as a prospective member of an intended Joint Venture to be formed if the Bid is accepted by the Council.

2.9.1.5 The Council may, in addition to other legal remedies, repudiate the Bid or declare the Contract invalid if the Contract has been awarded.

2.10 BIDDER'S ADDRESS FOR THE DELIVERY OF NOTICES

Each Bidder shall, indicate a place in the Republic of South Africa and specify it in the "Bidders Particulars" form, where legal process and all notices pertaining to the Bid may be delivered to him. Such address shall not be a postal box, private bag or electronic address, but shall be the address of a physical location within South Africa (e.g. street address, property/stand number or farm name etc.). (rented or leased offices, or specific period of list corresponding to contract duration of change of address)

2.11 ADDITIONAL INFORMATION REQUIRED

2.11.1 The Council may request any Bidder to clarify any aspect of its Bid and also reserves the right to instruct a public accountant to report on the financial status of the Bidder, and the Bidder must render all reasonable assistance in such an investigation.

2.11.2 The additional information so obtained, as well as all written information submitted by the Bidder with and in support of its Bid, will be considered to form the basis on which the Bid has been prepared and submitted.

2.12 TAXES AND LEVIES

The bidder must submit with this bid an original and valid Tax Pin from the South African Revenue Services (SARS).

2.13 CLEARANCE FROM MUNICIPALITIES

The service provider must provide clearance from the municipality where they are based indicating that they are not in arrears with regard to their respective municipal services accounts.

2.14 NO ACCEPTANCE OF BIDS FROM PERSONS IN THE SERVICE OF THE STATE

2.14.1 No bids will be considered from persons in the service of the state

2.14.1.1 MSCM Regulations: “in the service of the state” means to be:

2.14.1.1.2 a member of any municipal council;

2.14.1.1.3 a member of any provincial legislature; or

2.14.1.1.4 a member of the national Assembly or the national Council of provinces;

2.14.1.1.5 a member of the board of directors of any municipal entity;

2.14.1.1.6 an official of any municipality or municipal entity;

2.14.1.1.7 an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

2.14.1.1.8 a member of the accounting authority of any national or provincial public entity; or

2.14.1.1.9 an employee of Parliament or a provincial legislature.

3. SPECIAL CONDITIONS OF THE BID DOCUMENT

3.1 The transaction shall be subject to any stipulations in any Act, Ordinance or By-law pertaining thereto.

3.2 No quotations by any person that is not competent to enter into an agreement will be considered and if it is established that it is the case, the contract agreement in this regard will be considered null and void by Council.

3.3 Disputes must be settled by means of mutual consultation, mediation (with or without legal representation) or when unsuccessful, in a South African court of law on an attorney and client scale.

3.4 Should any legal action be deemed necessary to determine any aspect arising out of these conditions or to enforce any rights in terms of these conditions, then and in that event the parties hereto agree categorically to the jurisdiction of the Magistrate’s Court to hear such action and to pass judgment notwithstanding the fact that the cause of action is beyond the jurisdiction of the Court: Provided always that Council shall have the right in its sole discretion to take action in any competent higher court in any matter exceeding the ordinary jurisdiction of the Magistrate’s Court.

3.5 Council reserves the right to accept any cost quotation in a bid submitted or part thereof and will not be obliged to accept the lowest bid price submitted in a bid OR any cost quotation submitted.

3.6 Council reserves the right to alter quantities based on the supplied rates.

3.7 All Bids will be adjudicated in terms of the Dr Pixley Ka Isaka Seme Local Municipality’s SCM Policy and in compliance with the criteria as set out in the Procurement Policy Framework Act, Act No 5 of 2000; Section 2(1)(d)(i), Preferential Procurement Regulation 2022.

3.8 The successful bidder(s) must accept to make good^s or reimburse the Council on all damages or repairs that arise from the actions in executing this bid award.

3.9 The successful bidder(s) must accept to remove all equipment, restore the system(s) to the original state(s) at their own costs and and/or reimburse the Council in full in the event of failing to deliver as proposed in this bid.

3.10 The successful bidder(s) will at all times report to and obey the instructions of the Council's representative in relation to this bid.

3.11 Any variation to the execution in terms of this bid must be by mutual agreement by all parties concerned and served with official notices in writing.

3.12 The successful bidder(s) must provide configuration and design documents and training to Municipality ICT staff

4. TERMS OF REFERENCE

PROSPECTIVE BIDDERS ARE HEREBY INVITED TO SUBMIT QOUTATIONS FOR THE **APPOINTMENT OF A SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF TELEPHONE MANAGEMENT SOLUTION FOR THE PERIOD OF 36 MONTHS.**

4.1 GENERAL INFORMATION

4.1.1 Purpose

4.1.1.1 **THE DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY IS IN NEED OF A SERVICE PROVIDER FOR APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY AND INSTALLATION OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS.**

4.1.2 Scope of works to be executed

4.1.2.1 OVERALL AND SPECIFIC OBJECTIVES OF THE PROJECT

4.1.2.2 Overall objective

The aim of this project is to acquire qualified service provider to supply, deliver, install and maintain the VOIP telephone system for a period of twelve (36) months.

4.1.2.3 Specific Objectives

The specific objectives of the project require the undertaking of the following:

➤ Support

- The vendor will be responsible for all support requests, upgrades, system updates and administrative tasks.
- End user training must be conducted as part of the installation (approx.184 users) and must include the following:

- Unified communication training
- All training material to be compiled by the appointed vendor and made available for end user use, prior to launch date.

➤ Vendor

- Must have certified personnel on proposed product. Proof of certification to be provided as part of proposal.
- Full, detailed solution including architecture and project plan) must accurately be presented in proposal.
- Provide full support for duration of contract
- The proposal should include ICASA registration certificate
- Must state the proposed product placement on international PBX I unified communication benchmark standard.
- All documentation must be provided by vendor on complete architecture as well as end user functionality prior to cutover I go-live.
- Entire solution must be fully supported by the appointed supplier for the duration of the contract.
- Professional voice recording for an initial IVR messages

4.1.2.4 SCOPE OF WORK

4.1.2.4.1 PROVISION OF INTERNET SERVICES (INSTALLATION, CONFIGURATION AND MAINTENANCE)

The service provider is expected to configure and setup access to internet by:

- Providing a dedicated **50mbps** dedicated for the VOIP system only

4.1.2.5 HOSTED VOIP TELEPHONY SOLUTION

4.1.2.5.1 Supply, Deliver, Install and configure Hosted PBX Solution that can support the following:

• VOLSKRUST – MAIN OFFICE

- 1 x Operators Console
- 40 x for Manager User
- 114 x Users
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

• VOLSKRUST – LIBRARY AND EYE TEST OFFICES

- 6 x IP Based Remote Extensions
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

• VUKUZAKHE – LIBRARY

- 2 x IP Based Remote Extensions
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

• DAGGAKRAAL

- 3 x IP Based Remote Extensions
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

• VOLSKRUST - WORKSHOP

- 5 x IP Based Remote Extensions
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

• **AMERSFOORT OFFICE**

- 4 x IP Based Remote Extensions
- Installation & Commissioning
- Reliable Internet Connection Dedicated to VOIP

• **WAKKERSTROOM OFFICE**

- 4 x IP Based Remote Extensions
- Installation & Commissioning
- Reliable Internet Connection Dedicated to VOIP

• **PERDEKOP OFFICE**

- 4 x IP Based Remote Extensions
- Installation & Commissioning
- Reliable Internet Connection Dedicated to VOIP

• **DISASTER CENTER**

- 2 x IP Based Remote Extensions
- Reliable Internet Connection Dedicated to VOIP
- Installation & Commissioning

4.1.2.5.2 Provide Maintenance Services to the provided equipment, with a short turn-around time to replace faulty equipment.

4.1.2.5.3 Provide configuration and design documents and training to Municipality ICT staff

4.1.2.5.4 Service providers must add required equipment/ services that are not mentioned to ensure a workable solution (If required).

4.1.2.5.5 Provide a solution to manage extensions

4.1.2.6 THE HOSTED PBX SOLUTION MUST HAVE THE FOLLOWING FEATURES:

4.1.2.6.1 Online Management portal – to enable ICT to manage accounts and to monitor, add and remove users

4.1.2.6.2 Configure Hunt Groups

4.1.2.6.3 (Pin Code System: Assign unique PIN codes to staff members for making phone calls, Call type restrictions, Time based restrictions)

4.1.2.6.4 Call queue - manage influx of calls by placing callers in a certain line.

4.1.2.6.5 Unlimited calling – free calls between and within Dr. Pixley Ka Isaka Seme local municipality telephones

4.1.2.6.6 Conferencing Calling – ability to enable users hosts multiple calls.

4.1.2.6.7 Extension dialing – dialing specific extension numbers between Dr. Pixley Ka Isaka Seme local municipality personnel (Dr. Pixley Ka Isaka Seme local municipality to provide extension list).

4.1.2.6.8 VoIP calling to all telecommunication providers

4.1.2.7 REPORTING

- The service provider will be expected to provide a report on a Monthly, quarterly, yearly, as and when required.

- Uptime report
- Telephonic usage report
- Internet usage report

4.1.2.8 NUMBER PORTING

Dr. Pixley Ka Isaka Seme local municipality has existing dedicated numbers at each office location. These numbers should be ported to the chosen provider and then trunked back into Dr. Pixley Ka Isaka Seme local municipality. The numbers will reside on the provider network but will remain the property of Dr. Pixley Ka Isaka Seme local municipality in the event that Dr. Pixley Ka Isaka Seme local municipality chooses to change providers.

4.1.2.9 BILL OF QUANTITIES

Item No.	Description	Unit	Qty	Unit Price (R)	Total Price (R)
1	Provision of Internet Services				
1.1	Dedicated 50mbps Internet Line for VOIP (36 months)	Per Month	36		
1.2	Internet Configuration & Setup	Once-Off	1		
2	Hosted PBX VOIP Solution				
2.1	Operators Console – Volksrust Main Office	Each	1		
2.2	Manager Users – Volksrust Main Office	Each	40		
2.3	Standard Users – Volksrust Main Office	Each	114		
2.4	Remote IP Extensions – Library & Eye Test Office	Each	6		
2.5	Remote IP Extensions – Vukuzakhe Library	Each	2		
2.6	Remote IP Extensions – Daggakraal	Each	3		
2.7	Remote IP Extensions – Volksrust Workshop	Each	5		
2.8	Remote IP Extensions – Amersfoort	Each	4		
2.9	Remote IP Extensions – Wakkerstroom	Each	4		
2.10	Remote IP Extensions – Perdekop	Each	4		
2.11	Remote IP Extensions – Disaster Centre	Each	2		
2.12	Installation & Commissioning (all sites)	Lump Sum	1		
3	Maintenance & Support				
3.1	Monthly Maintenance & Support (36 months)	Per Month	36		
3.2	Turnaround Time for Faulty Equipment Replacement (within 3 days)	Included	-		
3.3	Training for ICT Staff	Once-Off	1		
4	Reporting Requirements				
4.1	Monthly Reports (Uptime, Telephony, Internet Usage)	Per Report	36		
5	Call Rates				
5.1	Internal Municipal Calls (Unlimited)			Free	
5.2	Local Calls to Landlines (Capped)	Per Minute	Est.		
5.3	Calls to Mobile Networks [Capped(MTN, Vodacom, Telkom, Cell C)]	Per Minute	Est.		
6	Escalation Contingency (if applicable)	% of Total	1		
	Total Excluding VAT				R
	VAT @ 15%				R
	Total Including VAT				R

RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

NAME OF BIDDER.....

SIGNATURE.....DATE.....

Bidders are required to provide the following information as part of their financial proposal:-

- Indicate the technical assistance response time and hours of service
- Availability of replacement equipment
- Telephone support
- Warranties
- User training
- Maintenance (including consumables)

4.1.3 TYPE OF CONTRACT

4.1.3.1 The contract will be **SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS**

4.2 SUBMISSION OF QUOTATIONS (BIDS) STAGE ONE COMPLIANCE EVALUATION

4.2.1 Each bidder is required to return the complete set of bid documents with all the required information and complete in all respects.

- Copy of Company Registration Certificate (CK) – Compulsory
- Copy/ Print Tax Compliance status pin issued by SARS – Non – Compulsory
- Copy of Current Municipal Account (Not older than 3 months) – Copy of Lease Agreement (and landlords municipal rates account) – Compulsory
- CSD Summary report – Compulsory
- Valid ISO Certificates (27001, 9001, 14001, 45001)
- OEM (Authorization Letter indicating the bidder is Accredited / Authorized / Certified to Design, Deploy, Support the VoIP Solution)
- All Forms must be filled in full – Compulsory

4.2.2 Bidders shall not tamper with the Bid Documents which must be submitted as issued. Where Bid Documents have been issued in a bound condition, and found to have been unbound and rebound may be deemed unacceptable.

4.2.3 The Bid document and all Addenda as may have been issued by the Council, duly signed, by an authorized agent, together with the Bidder's covering correspondence (if any) and detailed Bid document must be enclosed in a sealed envelope, clearly endorsed on the outside.

4.2.4 The Bid document must be placed and sealed in an envelope clearly marked "**APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY AND INSTALLATION OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS**" and must be deposited in the bid box of Dr Pixley Dr Pixley Ka Isaka Seme Local Municipality situated in the reception on or before the closing date of **21 August 2025 at 12H00**.

4.2.5 Bids must be placed in the tender box of the Municipality before the Closing of Bids, situated at:

The Main Reception
Dr Pixley Ka Isaka Seme Local Municipality
Corner of Adelaide Tambo Street & Dr Nelson Mandela Drive
Volksrust
2470

4.2.6 The bids will be opened in public.

4.2.7 Telegraphic or facsimile transmission of bids, save only for amendments to or withdrawal of bids already submitted, in accordance with Conditions of Bid, will not be permitted.

4.2.8 Bids received after the Closing of Bids and time will not be considered.

4.2.9 Bidders will not be permitted to alter their Bid Sum after Bids have been opened.

4.2.10 A Bidder may not submit more than one Conforming Bid.

4.2.11 The Bid must include the company profile with the completion of all the forms as provided in this bid.

4.2.12 The bid must be signed by an authorized agent

FINANCIAL AND CONTRACTUAL ARRANGEMENTS

- The following conditions are set by the Dr Pixley Ka Isaka Seme Local Municipality:
- The Council accepts the original bid price will be valid for 3 months.
- Payment will be made within 30 days after receipt of invoices.

FUNCTIONALITY EVALUATION - STAGE 2

All proposals will be evaluated in terms of functionality with maximum of **100 functionality points**. All proposals meeting minimum scores of **70 points** will be considered for the next and final evaluation stage whereby proposals will be evaluated in terms of price and the applicable procurement system depending on the bid price. The preferential points are allocated in accordance with the Preferential Procurement Regulations 2022.

NO.	EVALUATION CRITERIA	WEIGHTING	SCORING (FOR OFFICE USE)
1.	COMPANY EXPERIENCE	40 points	
	Service Provider needs to have experience in designing, implementation and installation of Voice over IP telephones and Telephone management systems. NB. Attach appointment letters for similar service in government institutions preferably municipality • 6 and above 40 points • 4 – 5 appointment letters 30 points • 2 -3 appointment letters 20 points • 1 appointment letters • No proof 0 points		
2.	Methodology	20 points	
	Attached Proposal meets specified specification 20 points No detailed plan 10 points Not attached 0 points		
3.	Experience of key personnel (attach qualified technician CV's and certified certificates)	40 points	
	• 10 and above 40 points • 5 – 9 30 points • 3 - 4 20 points • 1-2 10 points • Nil 0 points (Certified copies of qualification in IT field (NQF level 6 and above). At-least 3years of experience in maintenance in IT related work will be considered)		
	TOTAL POINTS (MAXIMUM)	100	

Part B: Returnable Documents

The following documents are to be completed and returned as they constitute the tender. Whilst many of the returnable are required (Compulsory to be completed and submitted) for the purpose of evaluating the tenders, some will form part of the subsequent contract, as they form the basis of the tender offer. For this reason, it is very important that tenderers return all information requested.

RETURNABLE DOCUMENTS REQUIRED FOR TENDER EVALUATION PURPOSES

<u>MBD 1: INVITED TO BID (Compulsory)</u>	06
<u>Form A: Declaration of Bidder's Past Supply Chain Management Practices</u>	25
<u>Form B: Declaration of Interest (Compulsory)</u>	27
<u>Form C: Authority of Signatory (Compulsory)</u>	31
<u>Form D: SARS Declaration of Good standing (CSD Registered) (Compulsory)</u>	34
<u>Form E: Financial References / Bank Details</u>	36
<u>Form F: Municipal Utility Account (Compulsory)</u>	38
<u>Form G: Preference Schedule</u>	40
<u>Form H: Contract Form</u>	46
<u>Form I: Certificate of Independent Bidder Determination</u>	54
<u>Form J: Declaration of Procurement above 10 million</u>	57
<u>Form K: Pricing Schedule / Bill of Quantities (Compulsory)</u>	60
<u>Form L: Form of Offer (Compulsory)</u>	65

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – MBD 1:**

1. For Closed Corporations

- CK1 or CK2 as applicable (Founding Statement)

2. For Companies

- A copy of the Certificate of Incorporation
- Certified Copies of the ID's of the Directors (Not older than 3 months) and
- the shareholders register

3. For Joint Venture Agreements

- Copy of the Joint Venture Agreement between all the parties,
- as well as the documents in (1) or (2) of each Joint Venture member.

4. For Partnership

- Certified Copies of the ID's of the partners (Not older than 3 months)

5. One-person Business / Sole trader

- Certified Copy of ID (Not older than 3 months)

6. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT (Compulsory)

7. Audited/Reviewed Financial for the 3 consecutive financial year (NOT APPLICABLE)

8. Municipal Utility Account/ Lease Agreement (Compulsory)

**FORM A: DECLARATION OF BIDDERS PAST SUPPLY CHAIN MANAGEMENT PRACTICES
(MBD 8)**

1. This Municipal Bidding Document must form part of all bids invited.
2. It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
3. The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a) abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b) been convicted for fraud or corruption during the past five years;
 - c) wilfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d) been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
4. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audialterampartem</i> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes ☐	No ☐
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes ☐	No ☐
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes ☐	No ☐
4.3.1	If so, furnish particulars:		
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to	Yes ☐	No ☐

**RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025**

	any other municipality / municipal entity, that is in arrears for more than three months?		
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes ☐	No ☐
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, the undersigned (name) _____

certify that the information furnished on this declaration form is true and correct.

I accept that the state may reject the bid or act against me in terms of paragraph 23 of the general conditions of contract should this declaration prove to be false.

Signature

Date

Position

Name of bidder

FORM B: DECLARATION OF INTEREST (MBD4)

1 Any legal person, including persons employed by the State¹, or persons having a kinship with persons employed by the State, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or quotation). In view of possible allegations of favoritism, should the resulting bid, or part thereof, be awarded to persons employed by the State, or to persons connected with or related to them, it is required that the bidder or his/her authorized representative declare his/her position in relation to the evaluating/adjudicating authority where:

- the bidder is employed by the State; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative:

2.2 Identity Number:

2.3 Position occupied in the Company (director, trustee, shareholder²):

2.4 Company Registration Number:

2.5 Tax Reference Number:

2.6 VAT Registration Number:

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below

¹“State” means:

- a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- b) any municipality or municipal entity;
- c) provincial legislature;
- d) National Assembly or the National Council of Provinces; or
- e) Parliament.

² “Shareholder” means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:

Name of state institution at which you or the person connected to the
bidder is employed:

Position occupied in the state institution:

Any other particulars:

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attach proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:

2.8 Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? **YES / NO**

2.8.1 If so, furnish particulars:

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

2.9.1 If so, furnish particulars:

2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

2.10.1 If so, furnish particulars:

2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? **YES / NO**

2.11.1 If so, furnish particulars:

1. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Tax Reference Number	State Employee Number / Personal Number

2. DECLARATION

I, the undersigned (name) _____

certify that the information furnished in paragraphs 2 and 3 above is correct.

I accept that the state may reject the bid or act against me in terms of paragraph 23 of the general conditions of contract should this declaration prove to be false.

Signature

Date

Position

Name of bidder

FORM C: AUTHORITY OF SIGNATORY

Details of person responsible for tender process:

Name: _____

Contact number: _____

Office address: _____

Signatories for **close corporations and companies** shall confirm their authority by attaching to this form a **duly signed and dated original or certified copy on the Company Letterhead** of the relevant resolution of their members or their board of directors, as the case may be.

A **one- man business (Sole trader/owner)** shall confirm by attaching hereto a certified proof that he/she is the sole owner of the business e.g. (attaching a CK or company registration documents)

PRO-FORMA FOR COMPANIES AND CLOSE CORPORATIONS:

"By resolution of the board of directors passed on (date) _____

Mr _____
has been duly authorized to sign all documents in connection with the Tender for:

**APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025**
and any Contract which may arise there from on behalf of:

(BLOCK CAPITALS)

SIGNED ON BEHALF OF THE COMPANY IN HIS CAPACITY AS:

SIGNATURE: _____

DATE: _____

FULL NAMES OF SIGNATORY: _____

AS WITNESSES: 1. _____

2. _____

PRO-FORMA FOR JOINT VENTURES:

We, the undersigned, are submitting this tender offer in Joint Venture and hereby authorize

Mr./Ms. _____,

authorized signatory of the company _____,
acting in the capacity of lead partner, to sign all documents in connection with the tender offer and
any contract resulting from it on our behalf.

NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY
		Signature: _____ Name: _____ Designation: _____
		Signature: _____ Name: _____ Designation: _____
		Signature: _____ Name: _____ Designation: _____
		Signature: _____ Name: _____ Designation: _____

A Joint Venture Agreement and a (duly signed and dated original or certified copy of the letter of the authorized signatory on the Company Letterhead) or a certified authorization by the participating members of the undersigned to submit tenders and conclude contracts on behalf of the joint venture

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM C:**

- Duly signed and dated original or certified copy of Authority of Signatory on company letterhead. (Private Companies, Close corporations & Joint ventures)
- A **one- man business (Sole trader/owner)** shall confirm by attaching hereto a certified proof that he/she is the sole owner of the business e.g. (attaching a CK or company registration documents)

FORM D: DECLARATION OF GOOD STANDING REGARDING TAX

The original Tax Pin must be submitted together with the bid. Failure to submit the Tax Pin will result in the invalidation of the bid. In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Pin.

MBD 2 Tax Pin Requirements

It is a condition of bid that the taxes of the successful bidder must be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

1. In order to meet this requirement bidder is required to complete in full the attached form TCC 001 "Application for a Tax Clearance Certificate" and submit it to any SARS branch office nationally. The Tax Pin Requirements are also applicable to foreign bidders / individuals who wish to submit bids.
2. SARS will then furnish the bidder with a Tax Pin that will be valid for a period of 1 (one) year from the date of approval.
3. The original Tax Pin must be submitted together with the bid. Failure to submit the original and valid Tax Pin will result in the invalidation of the bid. Certified copies of the Tax Pin will not be acceptable.
4. In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Pin.

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM D:**

- Latest proof of Registration with Central Supplier Database (CSD)
- SARS e-filing PIN

FORM E: FINANCIAL / BANK DETAILS

Notes to tenderer:

1. The tenderer shall attach to this form a letter from the bank confirming the bank account and details
2. The tenderer's banking details as they appear below shall be completed.
3. In the event that the tenderer is a joint venture enterprise, details of all the members of the joint venture shall be similarly provided and attached to this form.

BANK NAME:		
ACCOUNT NAME: (e.g. ABC Civil Construction cc)		
ACCOUNT TYPE: (e.g. Savings, Cheque etc.)		
ACCOUNT NO:		
ADDRESS OF BANK:		
CONTACT PERSON:		
TELEPHONE NUMBER OF BANK OR CONTACT PERSON:		
How long has this account been in existence (tick which is appropriate):	0-6 months	
	7-12 months	
	13-24 months	
	More than 24 months	

Name of Tenderer: _____

Date: _____

Signature: _____

Full name of signatory: _____

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM E:**

- Original or certified copy of a letter from tenderer's bank (not older than three months from tender closure and must have a bank stamp)

FORM F: MUNICIPAL UTILITY ACCOUNT

DECLARATION BY THE TENDERER

I the undersigned _____

_____ has been duly authorized to sign all documents with the Tender for:

**BID PROPOSALS FOR THE APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY,
INSTALLATION AND MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36
MONTHS WITHIN DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY**

on behalf of

(referred to herein as "the Bidder")

hereby make a declaration as follows:

1. I declare that the bidder and /or any of its director(s) / member(s) does not owe the municipality, or any other municipality and/or municipal entity any amount which is in arrears in respect of any municipal rates and taxes or municipal service charges.
2. I understand and accept that in the event that this declaration is proved to be false, the bid shall be rejected forthwith. All other rights of the municipality (including but not limited to the right to claim damages where applicable) shall remain reserved in full.

SIGNED ON BEHALF OF
THE COMPANY

IN HIS CAPACITY AS

DATE

FULL NAMES OF SIGNATORY

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM F:**

- Municipal utility account invoice must be in line with the address on the CSD (not older than three months)
- If the company is operating on leased premises, both the lease agreement and the Municipal Utility account invoice must be attached, the same address as in both documents. (failure to do so will lead to disqualification)
- If the Director or the bidder is not the person owning the account for municipal utility bidder must attach proof of agreement to operate in the premises with the person responsible for utility account that is not owing more than 30 days, should the bidder fail to attach proof will be disqualified.
- Municipal rates and taxes that are more than 90 days will not be accepted.

FORM G: PREFERENCE SCHEDULE

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

(a) **“tender”** means a written offer in the form determined by an organ of state in response to

an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;

- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \\ \mathbf{Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)} \end{array}$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAR FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \\ \mathbf{Ps = 80 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} & \mathbf{or} & \mathbf{Ps = 90 \left(1 + \frac{Pt - P_{max}}{P_{max}} \right)} \end{array}$$

Where

- Ps = Points scored for price of tender under consideration
 Pt = Price of tender under consideration
 Pmax = Price of highest acceptable tender

3. POINTS AWARDED FOR SPECIFIC GOALS - STAGE 3

- 3.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 3.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

Preference point system for acquisition of goods criteria for preferential procurement to achieve specific goals.

The specific goals allocated points in terms of this tender	Number of points Allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
At least 51%Black	05	
At least 51%Youth	05	
At least 51%Woman	03	
People Living with Disability	02	
Demographic Area / Locality(GSDM)	05	
TOTAL	20	

DECLARATION WITH REGARD TO COMPANY/FIRM

3.3. Name of company/firm.....

3.4. Company registration number:

3.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

3.6. I, the undersigned, who is duly authorized to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favorable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

	 SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT WITH
REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM G:**

- B-BBEE Certificate or Sworn Affidavit (Compulsory)

FORM H: CONTRACT FORM – (i) PURCHASE OF GOODS/WORKS

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE BIDDER)

1. I hereby undertake to supply all or any of the goods and/or works described in the attached bidding documents to the **DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY** in accordance with the requirements and specifications stipulated in bid number **T10/2025** at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Central Supply Database registration;
 - Pricing schedule(s);
 - Technical Specification(s);
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
 - Declaration of interest;
 - Declaration of bidder's past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorized to sign this contract.

RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

NAME

(PRINT)

CAPACITY

SIGNATURE

NAME OF
FIRM

DATE

Witnesses

1.....

2.....

DATE:.....

(ii) CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

7. I hereby undertake to render services described in the attached bidding documents to the **DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY** in accordance with the requirements and task directives / Bid document specifications stipulated in Bid Number **T10/2025** at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.
8. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (iv) Bidding documents, viz
 - Invitation to bid;
 - Central Supply Database registration;
 - Pricing schedule(s);
 - Filled in task directive;
 - Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
 - Declaration of interest;
 - Declaration of Bidder's past SCM practices;
 - Certificate of Independent Bid Determination;
 - Special Conditions of Contract;
 - (v) General Conditions of Contract; and
 - (vi) Other (specify)
9. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
10. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.
11. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
12. I confirm that I am duly authorized to sign this contract.

RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

NAME
(PRINT)

CAPACITY

SIGNATURE

NAME OF
FIRM

DATE

Witnesses

1.....

2.....

DATE:.....

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I in my capacity as accept your bid under reference number **T10/2025** dated **21 August 2025**, for the rendering of services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE
APPOINTMENT OF A PROFESSIONAL SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS WITHIN DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY.		

4. I confirm that I am duly authorized to sign this contract.

SIGNED AT ON THIS DAY OF 2025

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

--

WITNESSES

1

2

DATE:

(i) **CONTRACT FORM - SALE OF GOODS/WORKS**

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SUCCESSFUL BIDDER (PART 1) AND THE SELLER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SUCCESSFUL BIDDER AND THE SELLER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE BIDDER)

1. I hereby undertake to purchase all or any of the goods and/or works described in the attached bidding documents from **DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY** in accordance with the requirements stipulated in (bid number) **T10/2025** at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the seller during the validity period indicated and calculated from the closing time of bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Pricing schedule(s);
 - Declaration of interest;
 - Declaration of Bidder's past SCM practices;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) cover all my obligations and I accept that any mistakes regarding price(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.
5. I undertake to make payment for the goods/works as specified in the bidding documents.
6. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

NAME
(PRINT)

CAPACITY

SIGNATURE

NAME OF
FIRM

DATE

Witnesses

1.....

2.....

DATE:

7. I confirm that I am duly authorized to sign this contract

FORM I: CERTIFICATE OF INDEPENDENT BID DETERMINATION

RE-ADVERT: APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

1. This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging) ² Collusive bidding is a pe se prohibition meaning that it cannot be justified under any grounds.
3. Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - a) take all reasonable steps to prevent such abuse;
 - b) reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - c) cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
4. This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
5. In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹Includes price quotations, advertised competitive bids, limited bids and offers.

²Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

CERTIFICATE OF INDEPENDENT BID DETERMINATION (MBD 9)

I, the undersigned, in submitting the accompanying bid:

T10/2025:

**APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS OF 36 MONTHS**

(Bid Number and Description)

in response to the invitation for the bid made by:

DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:
(Name of Bidder)

- 1 I have read and I understand the contents of this Certificate;
- 2 I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3 I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4 Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5 For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - a) has been requested to submit a bid in response to this bid invitation;
 - b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder
- 6 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 7 In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - a) prices;
 - b) geographical area where product or service will be rendered (market allocation)
 - c) methods, factors or formulas used to calculate prices;
 - d) the intention or decision to submit or not to submit, a bid;
 - e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - f) bidding with the intention not to win the bid.
- 8 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder,

directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

- 10 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature

Date

Position

Name of bidder

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

**FORM J: DECLARATION FOR PROCUREMENT ABOVE R10 MILLION (ALL APPLICABLE
TAXES INCLUDED) (NOT APPLICABLE)**

**For all procurement expected to exceed R10 million (all applicable taxes included),
bidders must complete the following questionnaire:**

1. Are you by law required to prepare annual financial statements for auditing?
YES / NO
 - 1.1. If yes, submit audited annual financial statements for the past three years or since the date of establishment if established during the past three years.
2. Do you have any outstanding undisputed commitments for municipal services towards any municipality for more than three months or any other service provider in respect of which payment is overdue for more than 30 days? YES / NO
 - 1.2. If no, this serves to certify that the bidder has no undisputed commitments for municipal services towards any municipality for more than three months or other service provider in respect of which payment is overdue for more than 30 days.
 - 1.3. If yes, provide particulars.
.....
.....
3. Has any contract been awarded to you by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract? YES / NO
 - 1.4. If yes, furnish particulars
.....
.....
.....
4. Will any portion of goods or services be sourced from outside the Republic, and, if so, what portion and whether any portion of payment from the municipality / municipal entity is expected to be transferred out of the Republic? YES / NO
 - 1.5. If yes, furnish particulars
.....
.....

.....

.....

CERTIFICATION

I, THE UNDERSIGNED (NAME)

.....

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT.
*I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO
BE FALSE.*

Signature

Date

Position

Name of Bidder

**ATTACH THE FOLLOWING DOCUMENTS AS AN ANNEXURE TO THE TENDER DOCUMENT
WITH REFERENCE TO THE APPLICABLE RETURNABLE SCHEDULE – FORM J:**

- 3 Year audited financial statements. (Not Applicable)

**FORM K: PRICING SCHEDULE – NON-FIRM PRICES
(PURCHASES)**

NOTE: PRICE ADJUSTMENTS WILL BE ALLOWED AT THE PERIODS AND TIMES SPECIFIED IN THE BIDDING DOCUMENTS.

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of Bidder:		
Bid #: T10/2025	Closing Time: 12h00	Closing Date: 21 August 2025

- a) These pricing instructions provide the tenderer with guidelines and requirements with regard to the completion of the pricing schedule. These pricing instructions also describe the criteria and assumptions which will be assumed in the contract to have been taken into account by the tenderer when developing his prices.
- b) The pricing schedule shall be read with all the documents which form part of this contract.
- c) The following words have the meaning hereby assigned to them:

Words/Abbreviation	Meaning
Example: M	Meter
ea	Each

- d) The rates to be inserted in the pricing schedule are to be full inclusive for the work described under the specification. Such rates shall cover all costs and expenses that may be required in and for the execution of the work described, and shall cover the cost of all general risks, liabilities, and obligations set forth or implied in the documents on which the tender is based, as well as overhead charges and profit.
- e) A rate is to be entered against each item in the Schedule of Fees and Disbursements. An item against which no rate is entered will invalidate your offer. Alterations must be acknowledged as per clause 2.11 of '1.3 STANDARD CONDITIONS OF TENDER'.
- f) All rates and sums of money BID d in the pricing schedule shall be in Rands and whole cents. Fractions of a cent shall be discarded.
- g) All travelling costs, accommodation, meals and other incidental costs are to be included in the time based costs.
- h) Provisional amounts shall only be expended on the specific instruction of the Employer.
- i) All prices and rates entered in the pricing schedule must be **exclusive of Value Added Tax (VAT)**.
- j) If registered VAT is should be added at below the schedule. If not VAT registered indicate zero or “-“
- k) Only firm prices will be accepted. Non-firm prices (including prices subject to rates of exchange variations) will not be considered.

- l) In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- m) If the tender required firm (fixed prices) the amount indicated in Rate Column will be the tender amount.
- n) If the tender amount is based on rates, the tender will be awarded to the rate and the total contract amount will only be used for evaluation purposes.

OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID

Price must be include all cost

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

- QUANTITIES INDICATED ABOVE ARE FOR EVALUATION PURPOSES ONLY
- ALLOCATION OF WORK WILL BE LIMITED TO THE AVAILABLE BUDGET
- OFFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID
- ALL WORK TO BE MEASURED PRIOR COMMENCEMENT AND ON COMPLETION
- BIDDERS MUST FILL IN (BILL OF QUANTITIES) C2.2 MBD 3.1 BID PRICE IN FULL, FAILURE TO COMPLY BIDDER WILL BE DISQUALIFIED.
- SCOPE OF WORK MAY BE REDUCED TO ACCOMMODATE THE BUDGETED AMOUNT.

Required by:

.....
.....

At:

.....
.....

Brand and model

.....
.....

Country of origin

.....
.....

Does the offer *YES/NO

comply with the
specification(s)?

.....
.....

If not,

indicate

deviation(s)

.....
.....
.....
.....
.....

APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE
OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025

Period required
for delivery

*Firm/Not firm

Delivery Basis:

.....

.....

.....

.....

.....

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

NOT APPLICABLE

(I): PRICE ADJUSTMENTS

Name of Bidder:		
Bid #: T18/2025	Closing Time: 12h00	Closing Date: 05 February 2025

A: NON-FIRM PRICES SUBJECT TO ESCALATION:

- In cases of period contracts, non firm prices will be adjusted (loaded) with the assessed contract price adjustments implicit in non firm prices when calculating the comparative prices
- In this category price escalations will only be considered in terms of the following formula:

$$Pa = (1 - V) \left[D1 \frac{R1t}{R1o} + D2 \frac{R2t}{R2o} + D3 \frac{R3t}{R3o} + D4 \frac{R4t}{R4o} \right] + VPt$$

Where:

- Pa = The new escalated price to be calculated.
- (1-V) Pt = 85% of the original bid price. **Note that Pt must always be the original bid price and not an escalated price**
- D1, D2 = Each factor of the bid price e.g. labour, transport, clothing, footwear, etc. The total of the various factors D1,D2...etc. must add up to 100%.
- R1t, R2t = Index figure obtained from new index (depends on the number of factors used).
- R1o, R2o = Index figure at time of bidding.
- VPt = 15% of the original bid price. This portion of the bid price remains firm i.e. it is not subject to any price escalations

- The following index/indices must be used to calculate your bid price

Index		Dated		Index		Dated	
Index		Dated		Index		Dated	
Index		Dated		Index		Dated	

- Furnish a breakdown of your price in terms of above-mentioned formula. The total of the various factors must add up to 100%.

FACTOR (D1, D2 etc. e.g. Labour, transport etc.)	PERCENTAGE OF BID PRICE

B PRICES SUBJECT TO RATE OF EXCHANGE VARIATIONS:

**APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE
OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025**

5. Please furnish full particulars of your financial institution, state the currencies used in the conversion of the prices of the items to South African currency, which portion of the price is subject to rate of exchange variations and the amounts remitted abroad.

PARTICULARS OF FINANCIAL INSTITUTION	ITEM NO	PRICE	CURRENCY	RATE	PORTION OF PRICE SUBJECT TO ROE	AMOUNT IN FOREIGN CURRENCY REMITTED ABROAD

6. Adjustments for rate of exchange variations during the contract period will be calculated by using the average monthly exchange rates as issued by your commercial bank for the periods indicated hereunder: (Proof from bank required)

AVERAGE MONTHLY EXCHANGE RATES FOR THE PERIOD:	DATE DOCUMENTATION MUST BE SUBMITTED TO THIS OFFICE	DATE FROM WHICH NEW CALCULATED PRICES WILL BECOME EFFECTIVE	DATE UNTIL WHICH NEW CALCULATED PRICE WILL BE EFFECTIVE

NB: The successful bidder(s) will be appointed in terms of:

PRICING INSTRUCTIONS

1. General Requirements

- 1.1 The Pricing Schedule / Bill of Quantities (BOQ) must be completed in full and submitted as part of the bid document.
- 1.2 The General Conditions of Contract (GCC 2015), Contract Data, Specifications (including Project Specifications), and Special Conditions shall be read in conjunction with this Pricing Instruction.
- 1.3 The bidder must price all items in Rand (ZAR) and indicate whether prices are inclusive or exclusive of VAT. VAT must be shown separately.

2. Pricing Structure

2.1 The Bill of Quantities shall cover all costs associated with the supply, delivery, installation, commissioning, configuration, and maintenance of the Hosted VOIP Telephone System.

2.2 All prices quoted must include the following unless stated otherwise:

- Contractor's profit and overheads
- All materials and equipment
- Labour and installation
- Transport, delivery, and handling
- Configuration and testing
- Training of municipal ICT staff
- All licenses and hosted service fees
- Monthly maintenance and support
- Compliance with regulatory and telecommunications requirements

3. Call Charges

3.1 Bidders must submit a VoIP Call Rate Card with per-minute rates for the following:

- Local landline calls
- Mobile network calls (MTN, Vodacom, Telkom, Cell C)
- International calls (if offered)
- All internal municipal calls must be free and unlimited

4. Escalation

4.1 Prices shall be firm and non-escalating for the first 12 months of the contract.

4.2 Thereafter, escalation may be considered annually, subject to approval, and must be based on official Consumer Price Index (CPI) as published by Statistics South Africa.

4.3 Any escalation request must be supported by documentary evidence and submitted 30 days prior to the implementation date.

5. Additional Work

5.1 The contractor may be instructed to undertake additional work outside the original scope, subject to prior written approval.

5.2 Where such work is instructed, pricing shall be based on the original rates submitted or negotiated as necessary.

5.3 No additional costs shall be accepted without a signed instruction from the municipality's designated official.

6. Fixed Monthly Payments

6.1 Bidders must indicate a fixed monthly cost (excluding variable call charges) for the full VOIP service, including:

- Hosted PBX service
- Bandwidth for VOIP
- Maintenance and support
- Reporting services

Payment Terms

7.1 Payment will be made within 30 days of receipt of a valid invoice and supporting documentation.

7.2 All invoices must match the rates submitted in the bid. Overpricing or discrepancies may result in payment delays or rejection.

8. Pricing Compliance

8.1 Failure to complete the Pricing Schedule in full or to adhere to the above instructions may lead to disqualification of the bid.

8.2 Bidders must ensure the accuracy of all amounts, and no claims for arithmetic errors will be entertained post-submission.

FORM L: AGREEMENT AND CONTRACT DATA

Form of Offer and Acceptance

OFFER

The employer, identified in the acceptance signature block, has solicited offers to enter into a contract for the procurement of:

T10/2025:

**APPOINTMENT OF SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND
MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025**

The tenderer, identified in the offer signature block, has examined the documents listed in the tender data and addenda thereto as listed in the returnable schedules, and by submitting this offer has accepted the conditions of tender.

By the representative of the tenderer, deemed to be duly authorized, signing this part of this form of offer and acceptance, the tenderer offers to perform all of the obligations and liabilities of the contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the contract data.

THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VALUE ADDED TAX IS:

Rand (in words);
and R

(in figures).

This offer may be accepted by the employer by signing the acceptance part of this form of offer and acceptance and returning one copy of this document to the tenderer before the end of the period of validity stated in the tender data, whereupon the tenderer becomes the party named as the contractor in the conditions of contract identified in the contract data.

Signature(s)

Name(s)

Capacity

for the tenderer

(name and address of the organization)

Witness signature

Witness name

Date

ACCEPTANCE

By signing this part of this Form of Offer and Acceptance, the Purchaser identified below accepts the Tenderer's Offer. In consideration thereof, the Purchaser shall pay the Supplier the amount due in accordance with the, Conditions of Contract identified in the Contract Data. Acceptance of the Tenderer's Offer shall form an agreement, between the Purchaser and the Tenderer upon the terms and conditions contained in this Agreement and in the, Contract that is the subject of this Agreement.

Deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Tender Schedules as well as any changes to the terms of the Offer agreed by the Tenderer and the Purchaser during this process of offer and acceptance, are contained in the Schedule of Deviations attached (If any) to and forming part of this Agreement. No amendments to or deviations from said documents are valid unless contained in this schedule, which must be signed by the authorized representative(s) of both parties.

The Tenderer shall within two weeks after receiving a letter of acceptance, contact the Purchaser's representative (whose details are given in the Contract Data) to arrange the delivery of guarantees, proof of insurance and any other documentation to be provided in terms of the Conditions of Contract identified in the Contract Data, at or just after, the date this agreement comes into effect. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this Agreement.

Notwithstanding anything contained herein, this Agreement comes into effect on the date when the Tenderer receives one fully completed original copy of this document, including the Schedule of Deviations (if any). Unless the Tenderer (now Supplier) within five days of the

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date of such receipt notifies the Purchaser in writing of any reason why he cannot accept the contents of this Agreement, this Agreement shall constitute a binding contract between the parties.

DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY

NAME(s): (BLOCK LETTERS)

CAPACITY of authorized agents:

SIGNATURE(s) of authorized agents:

SIGNED aton this.....day of

WITNESSES: (Full name – BLOCK LETTERS – and signature)

1. Name Signature

2. Name Signature

DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY



SERVICES LEVEL AGREEMENT

Between

“DR PIXLEY KA ISAKA SEME LOCAL MUNICIPALITY”

And

“.....”

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THEREFORE, THE PARTIES CONCLUDE THEIR AGREEMENT ON THE FOLLOWING TERMS AND CONDITIONS: -

1. PRECEDENCE

The terms and conditions of this agreement shall take precedence over any other terms and conditions that may have been discussed by the parties.

2. DURATION

2.1 Notwithstanding the date of signature, this agreement shall commence on _____ and shall continue until _____, unless terminated by either party giving **30-day A notice in writing** to the other party.

3. SERVICES

3.1. shall provide the material as quoted in an order form to be the attached when the services are required.

4. PAYMENT TERMS

4.1 shall submit a valid invoice to DPKISLM for the provision of services on monthly basis.

4.2 DPKISLM shall pay the amount charged within 30 days of the date of a valid invoice into the bank account nominated by _____.

5. OBLIGATIONS OFas a service provider shall render the following services: referred to the bill of quantities on page 66 of the tender document.

6. ADMINISTRATION OF THE SERVICE

The Service Provider must ensure that they have the resources available (both staff and systems) to ensure that the material requested are available on order.

7. CHANGE IN CIRCUMSTANCES

If the circumstances surrounding the fulfilment of this agreement should alter materially from those prevailing at the time of signature of this agreement, then the parties undertake to renegotiate such of the terms and provisions of this agreement as may be necessary to ensure that this agreement remains fair and equitable to each of the parties.

8. BREACH OF AGREEMENT

8.1 If a dispute arises between the parties concerning any matter relating to this agreement, then both parties shall enter into negotiations, in good faith, in order to resolve the matter.

8.2 If the parties are unable to resolve the matter between them, they may but are not obligated to refer the matter to arbitration. The arbitrator may in turn appoint an independent expert in the field in which the dispute has arisen, provided that both parties accept and agree on the arbitrator and his choice of independent expert and the terms and conditions of his appointment. The arbitrator shall decide the matter, and both parties shall agree to be bound by his decision.

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8.3 In the event that the parties are unable to resolve the matter, or fail to agree on either an arbitrator or an expert, or the terms and conditions of his appointment, or if either party is in repeated breach of this agreement, then the party who has been aggrieved shall give written notice to the other party calling on it to remedy any breach of the agreement. If the other party fails to remedy the breach within 7 (seven) days of receipt of the notice, then the aggrieved party may elect to cancel the agreement, or to demand specific performance, without prejudice to its rights to claim damages and without prejudice to any other rights it may have in law.

9. JURISDICTION

Both Parties consent to the jurisdiction of the Magistrate's Court in respect of any action or proceedings which may be brought against either of them by the other; provided that either party shall be entitled to bring any proceedings in the High Court where such proceedings would, but for this consent, fall outside the jurisdiction of the Magistrate's Court.

10. ADDRESS FOR RECEIPT OF NOTICES AND DOCUMENTS

10.1 The parties choose the following as their addresses for the receipt of any notices or documents in terms of this agreement, including any documents that may be issued by a court of law:

10.1.1 : Physical Address:

: Dr Pixley Ka Isaka Seme Local Municipality
: Cnr. Adelaide Tambo Street & Dr Nelson Mandela Drive.
: Volksrust, 2470

10.1.2 : Postal Address:

: P/Bag X9011
: **VOLKSRUST**
: 2470

Fax 086 630 2209

Tel 017 734 6100

10.1.3 : Postal Address: (Details of the Potential Service Provider)

:
:
:
:
:

Cell :

10.2.1 Either party may change the address given above on written notice to the other, provided that the address is a physical place of business or residence, and not merely a postal address.

10.2.1 Every notice shall be deemed, unless the contrary is proved, to have been received: If delivered by hand, on the date of delivery.

10.2.2 If sent by prepaid registered post, 7 (seven) days after the date on which the notice is posted.

10.2.3 If sent by fax, on the first business day after the date of successful transmission of the fax.

11. VARIATION

No variation, alteration or consensual cancellation of this agreement shall be of any force or effect, unless in writing and signed by all of the parties.

12. WAIVER

No indulgence which either party may grant to the other shall constitute a waiver of any of the rights of that party, who shall not thereby be precluded from exercising any of its rights against the other party which may have arisen in the past or which might arise in the future.

13. GENERAL

13.1 Unless the context indicates otherwise the rights and obligations of any party arising from this agreement shall devolve upon and bind its successors-in-title.

13.2 Prior drafts of this agreement shall not be admissible in any proceedings as evidence of any matter relating to any negotiations preceding the signature of this agreement.

13.3 Neither party may cede or assign any of their rights or obligations in terms of this agreement to any person, without the prior written consent of the other party, which consent shall not be unreasonably withheld.

14. CONFIDENTIALITY AND PROTECTION OF PROPRIETARY INFORMATION

14.1 All of the details of this Agreement shall be considered as confidential and shall not be given in any form whatsoever to a third party, without prior written consent of the other party. This excludes any necessary information required by a third party in order to give effect to the provisions of this agreement.

15. WARRANTY OF AUTHORITY

15.1 Both parties, and the persons signing on behalf of the parties, warrant their authority to conclude this agreement.

15.2 Both parties further warrant that there is nothing that influence or prevent any of the provisions of this agreement from being enforced.

16. SEVERABILITY

If any provision of this agreement is invalid or unenforceable for any reason, it will not thereby invalidate the whole agreement, unless the provision in question goes to the heart of the agreement. In such event, the party who is adversely affected by the invalid provision may elect to cancel the agreement; or to continue with it, or continue with it subject to agreement on any appropriate provision to replace the invalid or unenforceable one.

17. SERVICE REQUESTS

In support of services outlined in this Agreement, the Service Provider will respond to service requests submitted by the Customer within the following time frames:

- Within 3 (Three) Working days (during business hours).

18. FORMALITIES

The parties agree that they will do all things and sign all documents necessary to give effect to the terms of this agreement.

19. ENVIRONMENT

The service provider shall ensure that all material, services and works supplied in terms of the contract conform to all applicable environmental legislation.

20. WHOLE AGREEMENT

This written agreement constitutes the entire agreement between the parties, and no representation by any of the parties or their agents, whether made prior or subsequent to the signing of this agreement shall be binding on any of the parties unless in writing and signed by the parties.

Thus done and signed at _____ on this ____ day of _____ 2025

Mr. MA Ngcobo
Municipal Manager

AS WITNESSES For: **Dr Pixley Ka Isaka Seme Local Municipality**

1 _____

2 _____

Who by his/her signature as Director warrants that he/she is duly authorised.

AS WITNESSES For: _____

1 _____

2 _____

APPOINTMENT OF A SERVICE PROVIDER FOR SUPPLY, DELIVERY, INSTALLATION AND MAINTENANCE OF THE TELEPHONE SYSTEM FOR THE PERIOD OF 36 MONTHS: T10/2025